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| 1 | I, James | Alexander | Syran, | declare |
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- I am Senior Vice President, Operations and Marketing, for defendant 1. Midland Credit Management, Inc. ("Midland"). I make this declaration in support of Defendants' Motion for Summary Judgment. I have personal knowledge of the facts set forth below, and could and would testify thereto if called upon to do so.
- Midland sends form settlement letters to its customers, offering them the opportunity to settle their debts for a percentage of the full amount due.
- Certain of those form settlement letters sent by Midland bear my typewritten name and title ("A. Syran, Senior Vice President, Operations & Marketing") at the bottom of the letter.
- 4. I have approved of Midland's use of form settlement letters that bear my typewritten name and title at the bottom of the letter.
- 5. I have reviewed the form letters attached as Exhibits A, C and E to the Complaint, and they accurately reflect the terms of settlement offers that the company was willing to honor if accepted by the debtor. I have approved of Midland's use of these form settlement letters.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed at San Diego, California on this 5 day of February, 2008.

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